

# Magnet Insurance Privacy Policy

## 1. Guiding privacy principles

Magnet Insurance is committed to upholding your privacy as a customer, prospective customer or user of this website. This Policy explains how we use the information we collect about you (Data), how you can instruct us if you prefer to limit the use of your Data and procedures that we have in place to safeguard your privacy.

Use of this website is subject to the following terms and conditions which you are deemed to accept by continuing to browse these pages. If you do not agree to these terms and conditions, please leave this site now.

By submitting your information you consent to the use of your Data as set out in this Policy. Any information that you give us is held with the utmost care and security. It will not be used in ways to which you have not consented.

## 2. What personal data do we collect?

If you visit the Magnet Insurance website, we may record technical information provided automatically to us by your browser (such as your IP address). We will not however, collect any personal information about you from your computer, unless you have knowingly and willingly provided us with that information.

## 3. Disclosure of information

Magnet Insurance's use of your Data for any of the purposes disclosed in this Policy, or any other purposes disclosed in any separate communication, may involve Magnet Insurance sharing it with third party suppliers such as contractors, agents or professional advisers appointed by Magnet Insurance to assist us in providing Magnet Insurance products and services.

In no other case, unless obliged to do so by law, will Magnet Insurance sell, rent, lease or otherwise share your Data with third parties, unless you have provided your specific, positive and unambiguous consent.

## 4. Monitoring and Analysis

We use aggregate information and statistics collected via the Internet to carry out analysis that will allow us to monitor the success of our service and plan future site content and activity and may provide such aggregate information to third parties. These statistics will not include information that can be used to identify any individual.

Data may also be used to allow us to profile our customers to understand their requirements better and to help us improve our service.

## 5. Cookies

A Cookie is a small data file that your web browser may store on your hard disk in order that a web site can retrieve that information if you visit the same site again. They are essential to the operation of many commercial web sites and although you can change your browser settings to block cookies, doing so will prevent these web sites from functioning correctly.

Our web sites may use Cookies to store non-personal data for technical and statistical purposes but we do not use them to retrieve personal information about you from your computer.

## 6. Customer Communication

We may from time to time, contact you by post, email or telephone with further information on our latest offers, products or services which we believe may be of interest to you. If you would prefer that we do not, please inform us and we will respect your wishes.

## 7. Your rights

In addition to the safeguards set out in this Policy, your personal data is protected in the UK by the Data Protection Act. This provides, amongst other things, that the data we hold about you should be processed lawfully and fairly. It should be accurate, relevant and not excessive. The information should, where necessary, be kept up to date and not retained for longer than is needed. It should be kept securely to prevent unauthorised access by other people.

You have the right to see what is held about you and correct any inaccuracies. Our Data Controller is Magnet Insurance, who can be contacted at the following address: Aura Business Centre, Manners Road, Newark, Nottinghamshire, NG24 1BS, or by telephone on 01636 858249.

## 8. Links to external websites

As a convenience to you, our website may provide links to third party sites. You are under no obligation to use these sites, but if you choose to do so, please note that we are not responsible for and have no control over, information that is submitted to or collected by these third parties. The sites will have different content, privacy and data collection policies. Since we do not control these websites, Magnet Insurance accepts no responsibility for the content of any site to which a hypertext link from this site exists. Such links are provided for your convenience on an "as is" basis with no warranty, express or implied, for the information provide within them.

## 9. Security

The Internet is not a secure medium. Magnet Insurance treats all the data held with the utmost care and security. Any details you give will remain completely confidential. Firewalls are used to block unauthorised traffic to the servers and the actual servers are located in a secure location that can only be accessed by authorised personnel.

Whilst we strive to protect your Data, we cannot warrant the absolute security of any Data that you transmit to us online.

You must not use any computers, computer equipment, network resources or any services provided by us for any illegal purpose, or for accessing, receiving or transmitting any material deemed illegal, indecent, offensive or otherwise unacceptable under UK law.

You must not use any false identity in email or other network communications.

You must not use the services and/or network systems or any part thereof for fraudulent activities, or to breach another organisation's security (cross-network hacking). This is an illegal act and prosecution under criminal law may result.

## 10. Policy changes

If we change our Privacy Policy we will post the changes on this page and may place notices on other pages of the web site, so that you may be aware of the information we collect and how we use it at all times. We will also email you should we make any changes to the way we use your information, so that you may consent to our use of your information in that way. Continued use of the service will signify that you agree to any such changes.